

Privacy & Data Collection

We want to make the Predictable app as helpful as possible for future users; for that reason we are collecting some data on how the app is used. All data collected is for user experience improvement only. We aim to be as transparent as possible to give confidence in Predictable.

By creating a login page we can easily store the personal settings connected to a email address, this is all contained as private by the password, which can never be revealed due to encryption. The login information is only to improve the user experience and make the synchronizing of information faster and more reliable. To safeguard the password it is fully encrypted.

The data collected is fully anonymised and only ever viewed in a collated form. The data is fully encrypted before it is sent from your device, so we can't see it, and in the unlikely event that one was discovered by a third party, it would not be interpretable, in which we aim to adhere to the International Privacy Standards of the EFF (Electronic Frontier Foundation). Data we are collecting includes: information on which app settings our customers are using, anonymous information on app sessions & session length, crash data. The data is then stored securely as an encrypted file, which cannot be accessed.

The data is used to provide collated reporting on the app for research purposes; The research is used to improve user experience and reliability issues of the Application; and not to transfer personal or private information in any way. Once your information is deleted

or removed it will be permanently removed from the system.

Data we are not collecting includes: personal information or contact details (except names and email for login), messages being typed or spoken and any other personal messaging information.

More information on our data collection, storage and privacy policies can be found here:

<https://therapy-box.co.uk/about-us/policies>